

Request by the PC to meet with Manager of ICC. Unfortunately Christine Stewart was off work so Professor Matt Phillips ( Sexual Health Speciality , Clinical Director of Community Services, Assoc. Medical Director ) agreed to meet via Zoom with those selected Parish Councillors on 13th August. ( Elaine G, Alix M , Michael H , apologies from Maxine D )

Questions were devised at a pre meet the night before , again via Zoom. Professor had already met with the GP Practice so certain concerns / issues that were being discussed at the meeting had been mentioned there too.

One issue , that of staffing the Hospital and Community now that 2 Nurses had Resigned..... Unfortunately, he did not know about what was to happen long term . But, would take that back to ICC and find out for the next meeting. However, the Nurses would have had an exit interview with HR and there should have said how unhappy they had felt with lack of compassion , help, support by Management. Nurses had been visiting the Moor from Kirkoswald and were proving a real asset according to the Practice. Hospital staff ( according to Prof. Phillips ) didn't always live near or in the vicinity of the hospital they were working at . But, did appreciate the fact that Hartside can be a problem during the Winter months whilst there were other ways round to get to the Moor .

Other concerns :- Building work ,..... when was it to begin ? Refer to Malcolm Forster.  
Minor Injuries..... GP Practice carrying out small procedures but there is a lack of hospital supplies and which sector should be footing the bill for equipment ? Will have a discussion with the Practice Manager.

Remote Clinics..... When can these be expected to commence, especially now with COVID ? Apparently there is a problem with the BT connection which Tanya from the Practice is aware of and is sorting it out. Eventually , need the Video Conferencing up and running for all Hospital Consultants , and availability for the Practice to access also.

Would money be made available for a Canopy over the Ambulance parked at the Hospital..... Matt wasn't aware of any money but felt that some should be made available and therefore a discussion between CCG and NWAS was needed . Again would take this back to ICC for comments.

Grisedale Croft ... What is happening with the building ? Any sign of redesigning internal build? Matt didn't know , but suggested Sandra could attend next meeting as Manager of the home.

Communication.....Needs to improve dramatically.People on the Moor feel left out. All they see is Nurses going to Penrith , not the other way. Lack of information about what's happening to the hospital . Again, nothing since COVID .

Ambulance Staff Request.....The EMTs on call have nowhere to change or grab a coffee nor use of a computer to log-in and have to go to Carlisle. Would it be possible to accommodate them in the hospital building and then NWAS provide the computer system. ?Matt saw no reason why not unless it was a security issue . Would find out for next meeting.

Next Meeting with Parish Council Reps. 20th September  
However, this is the date for Hospital Alliance meeting ,so if it goes ahead then the 2 meetings will combine, via Zoom .

Elaine