

Front Street Update:

Following a meeting with CCC Head of Communications, Eden Area Highways Network manager and Eden Area Team staff, a communications and engagement plan for the Front Street Regeneration scheme is being worked on as a priority. The plans being worked up will update the community on what's happened so far (including the recent maintenance works), where the project is up to and most importantly, how the community will be able to feed into the process going forwards. The teams are now working on the plan to deliver the following:

- Media statement to go out for inclusion in this week's papers. I have asked for this release to be shared via CCC social media account as soon as possible, so that we can distribute it via our local channels.

Link to last week's reactive media

statement: <http://www.yourcumbria.org/News/2018/alstoncobble.aspx>

- Letter and project timeline/update to be mailed out to all properties on Alston Moor, with extra copies to put out perhaps the library, Coop and Spar. This update will clearly outline how the community can continue to feed into the project.
- Direct responses to everyone who contacted CCC directly, either with complaints or comments.
- Production of a project information board, with information panels that can be updated as the project progresses. We're working on the location of that, but ideally it will be located in the middle of town as that's where most people will be able to see it. This can be signposted from key locations and shops across the moor.
- Planning for another public drop in, we're looking at the Christmas Fair weekend as a potential date, and have officers available to attend and answer questions. CCC to liaise with the parish council and market organisers to arrange.
- Update of the very out of date and confusing webpages on CCC website, with a clear route for people to comment and feed into to the project. Content will also be shared through CCC social media pages.

Alston Alliance:

I'm including this in my report as neither of the parish council representatives were able to attend the last Alliance meeting. The Alliance met on the 17th of October at the hospital. The meeting heard from the Trust that Alston has been successful in its bid to be included in the pilot scheme for remote access, reducing the need for residents to travel off the Moor for certain procedures. Work is continuing to secure some funding to carry out some small alterations to the hospital to support the delivery of these services. Further details will follow in due course. We also heard about the newly established Eden ICC Coordination Hub in the Lonsdale Suite at Penrith Hospital. Both health and social care staff are based at the hub, and

there is room for third sector, such as Age UK to also work within the space. This joint space has enabled much closer working, and crucially, has a rapid response team in place who work together to try and keep people at home as much as possible, and to avoid unnecessary stays in an acute hospital setting. I include the following anonymised case study as an example of how this is working in practice:

ICC Success Story:

- “ Hub contacted by Palliative Care Social worker regarding someone on a hospital ward at the end of their life.
- “ Patient was deteriorating fast and palliative care social worker asking hub what could be put in place to facilitate discharge
- “ Hub liaised with OT and unscheduled nurse for rapid response , who arranged to meet family at home and put repose mattress and glide sheet in situ, and check that sufficient support was in place for the family .
- “ Patient was discharged from hospital that afternoon with support .
- “ Patient passed away at home (preferred place) with family around them next day
- “ Previously the social worker would need to find different numbers, call different teams and try to coordinate the response for the patient-the hub now coordinates the care and the response is rapid

We also discussed the need to inform the community about these developments, and to have an event where people can come and ask questions. To this end, **The League of Friends will be hosting a coffee morning on Saturday the 1st of December at the hospital**, which will be open to all, and will be a chance to come and chat about how things are progressing, We also discussed our desire to produce a leaflet which about the new healthcare model which is now in place, and work is underway to create this. More details will be announced regarding the coffee morning nearer the time.

Cumbria Health Scrutiny:

Cumbria Health Scrutiny met at the start of October, at which we considered the following;

- **JOINT HEALTH AND WELLBEING STRATEGY**

- UPDATE ON POTENTIAL MERGER BETWEEN CUMBRIA PARTNERSHIP NHS FOUNDATION TRUST AND NORTH CUMBRIA UNIVERSITY HOSPITALS NHS TRUST
- FUTURE OF LEARNING DISABILITIES AND MENTAL HEALTH SERVICES IN CUMBRIA
- COMMUNITY HOSPITALS UPDATE
- HEALTHCARE FOR THE FUTURE UPDATE
- THE NORTH CUMBRIA INTEGRATED CARE SYSTEM AND LINKS WITH THE NORTH EAST

The joint Health and Social Care Advisory Board met on the 26th of October, at which we looked in detail about the progress of the Integrated Care Communities across the county. Eden ICC is well advanced, and with the establishment of the coordination hub in Penrith as mentioned above, is in many respects leading the way for other areas.

Councillors and public can find out more about the work of Health Scrutiny by following this link, where you can find agendas, papers and minutes from all meetings.

<http://councilportal.cumbria.gov.uk/ieListMeetings.aspx?CIId=152&Year=0>

Alston Old Primary School:

Following the decision by the parish council not to support any of the EDC signature fund applications earlier this week, the steering group met and have decided to continue to work towards progressing the project. The project is an Alston Moor Partnership Project, and as such no further updates will be included in future reports to the parish council. As and when appropriate, updates will be shared with the membership of Alston Moor Partnership, through partner organisations who are supporting the project, and also with the wider community.